

# 4. General Service Organizations

updated 10/31/04

Adjustment back to the community is often a difficult process. Fortunately, various groups now exist to make that transition as smooth as possible for you. Some of the organizations, such as The Fortune Society, are operated largely by ex-offenders, and provide a wide range of important services. Others emphasize job assistance or counseling. In any case, there is often no substitute for finding a person you can rap with, a person who's been through it all, and who can lend a sympathetic ear as well as give meaningful advice on problems specific to you as an ex-offender.

## Westchester Service Organizations

### Department of Social Services

112 East Post Rd  
White Plains, NY 10601

**Phone:** (914) 995-5000

<http://www.co.westchester.ny.us/social/default.htm>

To provide eligible/qualifying individuals with an array of services such as: cash assistance, medical assistance, food stamps, and housing.

### DSS District Offices

Mount Vernon Center 100 East First Street Mount Vernon, NY 10550-3442 (914) 813-6000	White Plains Center 85 Court Street White Plains, NY 10601-4201 (914) 995-5840
---	---

Peekskill Center 750 Washington Street Peekskill, NY 10566-5499 (914) 862-5000	Yonkers Center 137 Alexander Street Yonkers, NY 10701-2539 (914) 231-2000
---	--

### Specialized DSS Services:

112 East Post Rd White Plains, NY 10601 (914) 995-5000	<b>Temporary Financial Services:</b> Alien Eligibility Emergency Assistance Family Assistance Food Stamps Food Assistance Guide Dog Assistance Home Energy Assist Safety Net Assistance	995-6605 995-5400 995-5400 995-5566 995-5566 995-5400 995-5619 995-5400
112 East Post Rd White Plains, NY 10601 (914) 995-5000	<b>Employment Services:</b> Administration Community Relations Day Care Subsidies Family Employment Retention Small Business Dev. Work Opportunities Workforce Invest/Train	995-5520 995-5525 995-5477 1-888-662-8339 995-2284 995-5405 995-3910
112 East Post Rd White Plains, NY 10601 (914) 995-5000	<b>Family &amp; Children Svc.</b> Adoption Adoption Child Protective Svc. Emergency Services Foster Care Preventive Services Residential Services	995-KIDS(5437) 800-345-KIDS 995-5333 995-2099 995-KIDS(5437) 995-5360 995-5371
112 East Post Rd White Plains, NY 10601 (914) 995-5000	<b>Housing Services</b>	995-5404

112 East Post Rd White Plains, NY 10601 (914) 995-5000	<b>Adult &amp; Medical Svc.</b> Adult Protective Svc. Emergency Services Managed Care Medical Assistance SSI Medical Assistance	995-5411 995-2099 1-800-549-7650 995-5468 1-800-834-2484
150 Grand Street White Plains, NY 10601	Child Support Enforcement	995-5781
100 East 1st Street Mount Vernon, NY 10550	Fair Hearings Request for Fair Hearing Bureau of Case Review Fraud Referrals	813-6667 1-800-342-3334 813-6610 813-6619
270 North Avenue New Rochelle, NY 10801	Institutional Assistance Long Term Home Health Medical Transportation Personal Care Services	813-5560 813-5315 813-5642 813-5315

### Westchester Jewish Community Services

845 N. Broadway, Suite 2  
White Plains, NY 10603  
**Phone:** (914) 761 0600

<http://www.wjcs.com/page21.html>

**Eligibility:** Anyone who lives or works in Westchester.

**Fees:** Sliding fee scale; Medicaid, Medicare, insurance accepted.

**Description:** Comprehensive services, including: Sexual Abuse Counseling and Treatment, Sex Offender Program, AIDS Mental Health Counseling, Emergency Cash Relief, Counseling for People with Developmental Disabilities, Domestic Violence, Gay and Lesbian Services, Family Solutions, Learning Disabilities, Psychological Services, Treatment Center for Trauma & Abuse, drug, alcohol or gambling addictions.

### Salvation Army Hudson Valley East

358 North Broadway Suite 103  
Sleepy Hollow, NY 10591  
**Phone:** (914) 631-1338  
<http://www.salvationarmy.org/>

**Fees:** Free.

**Description:** Social ministries provide prevention, support, protection, alleviation, rehabilitation, treatment, guidance, education, and opportunities for personal development. Holistic service is the goal - to meet physical, social, psychological, emotional, and spiritual needs of families and individuals. Provides emergency food and clothing, counseling, alcohol and drug treatment, religious education, and other services.

### Salvation Army Adult Rehabilitation Center

745 S. Third Ave.

Mt. Vernon, NY 10550

**Phone:** (914) 664 0800; (914) 664-295

<http://www.salvationarmyarc.org/>

The Salvation Army Adult Rehabilitation Centers (ARC's) serve men and women with social, emotional and spiritual needs who have lost their ability to cope with their problems and provide for themselves. The ARC's provide housing with work, group and individual therapy in clean, wholesome surroundings. The work therapy program of the ARC's includes the collection and repair of donated materials and the operation of Salvation Army Thrift Stores.

### Salvation Army Community Centers

22 Church Street New Rochelle, NY 10801 Phone: (914) 632-5255	117 Nelson Avenue Peekskill, NY 10566 Phone: (914) 737-0280
170 North Regent St. (SP) Port Chester, NY 10573 Phone: (914) 939-2725	115 Wildey St. Tarrytown, NY 10591 Phone: (914) 631-3871
16 Sterling Avenue White Plains, NY 10606 Phone: (914) 949-2908	110 New Main Street Yonkers, NY 10701 Phone: (914) 963 1222

### Graymoor

Route 9 (14 miles South of Route 84)  
Garrison, NY 10524

<http://www.graymoor.org/>  
[www.atonementfriars.org](http://www.atonementfriars.org/)

The Franciscan Friars of the Atonement serve the poor, the needy, and the homeless, people living with HIV/AIDS, those in hospitals and prisons, and people seeking recovery from alcoholism and chemical dependency

St. Christopher's Inn is temporary home to more than 1,200 men each year. Since 1908, the Inn has served thousands of men 18 years and older, many of whom are homeless. Most suffer from drug addiction and/or alcohol abuse. The Inn provides food, clothing, shelter, and counseling to its residents, regardless of race, religion, or walk of life. Residents remain for up to 21 days

**Westchester Community Opportunity Program (WestCOP)<sup>1</sup>**

2269 Saw Mill River Road - Building #3  
 Elmsford, NY 10523  
**Phone:** 592-5600  
<http://www.westcop.org/>

**Services Sites:** Eastchester/Tuckahoe, Greenburgh/Elmsford, Mamaroneck, Mount Vernon, New Rochelle, Ossining, Peekskill, Port Chester, Tarrytown, White Plains

**Hours:** Monday-Friday, 9:00 am-5:00 pm

**Fee:** Most programs are free.

**Eligibility:** Some services have income requirements. Call for information

**Services Offered:**

- After school programs for children and teens
- Job preparation and referral
- Assistance for the homeless
- Clothing and furniture for families in need
- Counseling and support for individuals and families
- Assistance in obtaining government and other services, including health insurance, childcare, and support for victims of crime or domestic violence
- Computer training
- Immigration assistance
- Mediation
- Support for senior citizens
- Self-help and support groups

<sup>1</sup> Westchester Library System Website <http://www.wln.org>

Some services are not available at every site. Please call for details

**Unemployment Insurance**

NYS Department of Labor

**Phone:** (914) 737-3493

**To file an original unemployment insurance (UI) claim: 1-888-209-8124**

**[www.labor.state.ny.us](http://www.labor.state.ny.us)**

201 South James Street Peekskill, NY 10566 <b>Telephone:</b> 914-737-3490	120 Bloomingdale Road White Plains, NY 10605 <b>Telephone:</b> 914-997-9552
20 South Broadway - 12th Floor Yonkers, NY 10701 <b>Telephone:</b> 914-965-9500	

**Eligibility:** You should have: your Social Security number, New York State driver's license or Motor Vehicle ID card number if you have one, mailing address and zip code, a telephone number where you can be contacted for additional information, alien registration card number, if you have one, names and addresses of all employers for whom you've worked within the last 18 months, including those in another state, copies of forms SF8 and SF50, if you had federal employment within the last 18 months, copy of your most recent separation form DD 214, if you are an ex-service member claiming benefits based on your military service.

**Services:** Unemployment insurance is temporary income for eligible workers who become unemployed through no fault of their own and who are ready, willing, able to work and have sufficient work and wages in covered employment. In New York State, the money for unemployment insurance benefits comes from taxes paid by employers. NYSOL provides help in applying for and receiving unemployment insurance payments.

**Congregations Linked in Urban Strategy to Effect Renewal (CLUSTER)**

20 South Broadway - # 501  
 Yonkers, NY 10701  
**Telephone:** 963-6440  
<http://clusterinc.org/>

**Hours:** Monday-Friday, 9:00 am-5:00 pm

**Eligibility:** Some programs have age and geographic restrictions.

**Fees:** Most programs are free.

**Description:** Education and training, community organizing and development, housing and supportive services for persons with mental illness, eviction prevention, mediation and conflict resolution, and advocacy.

The Cluster Centers provide mediation services ranging from landlord-tenant, neighbor to neighbor, and consumer-merchant disputes, family matters, and custody visitation issues. The mediation process further extends to community-based circles (sometimes called “family” conferencing and *balanced restorative justice*).

#### Cluster Mediation Branch Offices

Mount Vernon 100 East First Street <b>Phone:</b> 668-5885	White Plains Thomas H. Slater Center 2 Fisher Court <b>Phone:</b> 946-7574
---	---

#### Victim-Offender Conferencing <sup>2</sup>

Westchester of Cluster  
20 South Broadway – Room 501  
Yonkers, NY 10701  
**Phone:** (914) 963 650

**Eligibility:** Offenders who admit guilt and who had cases involving an identifiable victim.

**Description:** The Victim-Offender Conferencing Program gives offenders and their victims along with support people chosen by each an opportunity to discuss the crime in a safe setting. Trained facilitators meet with the parties individually to explain the process, assess whether the parties will be able to have a productive meeting and if appropriate, set the agenda and identify support people. Support people are also screened before the meeting. At the conference the parties discuss the impact of the crime and work together to draft an agreement aimed to repair the harm and prevent

it's reoccurrence. The conversation is confidential but the written agreement is not, and could be supplied to facility staff, probation or the Local Conditional Release Committee, as appropriate. The process may be useful where the offender will have contact with the victim.

## YMCAs, YM/YWHAs and YWCAs <sup>3</sup>

### YMCAs In Westchester County

YMCA of Mount Vernon 20 S. Second Avenue Mt Vernon, NY 10550 Phone; 668-4041	YMCA of Tarry towns 62 Main Street Tarrytown, NY 10591 Phone: 631-4807 <a href="http://www.ymcatarrytown.org">www.ymcatarrytown.org</a>
YMCA of Port Chester 400 Westchester Avenue Port Chester, NY 10573 Phone: 939-7800	Yonkers YMCA 17 Riverdale Avenue Yonkers, NY 10701 Phone: 963-0183
YMCA of New Rochelle 50 Weyman Avenue New Rochelle, NY 10805 Phone: 632-1818	YMCA of Central and Northern Westchester 250 Mamaroneck Ave. White Plains, NY 10605 Phone: 949-8030 <a href="http://www.ymca-cnw.org">www.ymca-cnw.org</a>
YMCA of Rye 21 Locust Avenue Rye, NY 10580 Phone: 967-6363 <a href="http://www.ryeymca.org">www.ryeymca.org</a>	YMCA of Northern Westchester 253 Route 202 Somers, NY 10589

<sup>2</sup> Westchester County Department of Correction Directory of Inmate Services, July 12, 2004

<sup>3</sup> FIRST, Family Information and Referral Service Teams, Inc.

### YM/YWHAs In Westchester County

YM-YWHA of Northern Westchester 600 Bear Ridge Road Pleasantville, NY 10570 Phone: 741-0333	YM-YWHA of Southern Westchester 30 Oakley Avenue Mount Vernon, NY 10550 Phone: 664-0500
YM-YWHA of Mid-Westchester 999 Wilmot Road Scarsdale, NY 10583 Phone: 472-3300 <a href="http://www.jccmidwestchester.org">www.jccmidwestchester.org</a>	

### YWCA's In Westchester County

YWCA of White Plains 515 North Street White Plains, NY 10605 Phone: 949-6227 <a href="http://www.ywcawhiteplains.com">www.ywcawhiteplains.com</a>	YWCA of Yonkers 87 South Broadway Yonkers, NY 10701 Phone: 963-0640 <a href="http://www.ywcayonkers.org">www.ywcayonkers.org</a>
---	--

### Catholic Charities

Main Office: 1011 First Avenue  
New York, NY 10022

**Phone:** 212-371-1000 ext. 2000

[www.ny-archdiocese.org/charities](http://www.ny-archdiocese.org/charities)

**Eligibility:** Non-sectarian

**Fees:** Sliding fee scale; Medicaid, insurance accepted.

**Description:** Counsels families and children; Providing psychiatric, psychological and/or social work services. Mental health facilities. Provides services to those in crisis, the elderly, immigrants, homeless, and those with physical, emotional or developmental challenges.

Peekskill 10566 1101 Main Street <b>Phone:</b> (914) 737-7338	Yonkers 4 St. Mary's Street <b>Phone:</b> (914) 476-2700
---	--

### The Sharing Community

1 Hudson Street  
Yonkers, NY 10701

**Phone:** 963-2626

**Website:** [www.thesharingcommunity.org](http://www.thesharingcommunity.org)

**Eligibility:** Westchester residents

**Fees:** All services except low-cost rental housing are free.

**Description:** Description: The Sharing Community serves the homeless, hungry and ill residents of southwest Yonkers. They currently offer over 18 supportive programs, which include: homeless shelters, a soup kitchen, emergency shelter, job training, substance abuse counseling, a full spectrum of HIV/AIDS services, street and community outreach, a drop-in center, health care and mental health treatment as well as over 100 units of transitional and permanent housing.

## Westchester Community Centers and Community Action Programs <sup>4</sup>

Note: Community Action Programs (CAP) are starred (\*).  
(SP) indicates that Spanish is spoken

AREA SERVED	CENTER NAME	CENTER ADDRESS
Ardsley	Ardsley Community Center	18 Center Street Ardsley, NY 10502 Phone: 693-8012
Bronxville, Eastchester Tuckahoe	Eastchester CAP*	142-144 Main St. Tuckahoe, 10707 Phone: 337-7768
Buchanan, Cortlandt Croton, Crugers, Montrose	Muriel Morabito Community Center (SP)	29 Westbrook Drive Cortlandt Mnr. NY 10567 Phone: 528-1464
Town of Greenburgh, White Plains	Theodore D. Young Community Center	32 Manhattan Ave. White Plains, 10607 Phone: 989-3600

<sup>4</sup> FIRST, Family Information and Referral Service Teams, Inc.

Town of Greenburgh, Elmsford	Greenburgh/Elmsford CAP*	32 Manhattan Ave. White Plains, 10607 Phone: 761 6605
Hastings on Hudson	James V. Harmon Community Center	44 Main Street H-on-H, NY 10706 Phone: 478-2380
Food Program: N. Westchester except Ossining/Peekskill	The Community Center (SP)	84 Bedford Rd. Katonah, NY 10536 Phone: 232-6572
Larchmont, Mamaroneck	Mamaroneck Neighborhood Opportunity Center	134 Center Ave. Mamaroneck, NY 10543 Phone: 698-7140
Mount Vernon	Rev. Shelton Doles Community Center	250 South 6 <sup>th</sup> Avenue Mt. Vernon, NY 10550 Phone: 665-2446
Mount Vernon	Mt. Vernon Comm. Action Group (SP-3 days per week)	42 East Third Street Mt. Vernon, NY 10550 Phone: 664-8680
New Rochelle	New Rochelle CAP (SP-part time)	95 Lincoln Avenue New Rochelle, NY 10801 Phone: 636-3050
Town/Village of Ossining	Ossining CAP	100 Broadway Ossining, NY 10562 Phone: 762-2369
Ossining/Briarcliff	Ossining Senior Center	95 Broadway Ossining, NY 10562 Phone: 762-1350; 762-8953
Montrose, Peekskill, Verplanck	Peekskill CAP (SP)	824 Main Street Peekskill, NY 10566 Phone: 739-1451
Port Chester, Rye Brook	Port Chester Carver Center (SP)	400 Westchester Ave. Port Chester, NY 10573 Phone: 939-4464
No restrictions	Don Bosco Community Center	Don Bosco Place Port Chester, NY 10573 939-0323, 939-0547
The Tarrytowns	Comm. Opp. Ctr. Of the Tarrytowns (SP-part time)	105 Wildey Street Tarrytown, NY 10591 Phone: 631-7340

Sleep Hollow Tarrytown	Neighborhood House of the Tarrytowns (SP)	43 Wildey Street Tarrytown, NY 10591 Phone: 631-0205
No restrictions	Jewish Comm. Ctr. On the Hudson	371 South Broadway Tarrytown, NY 10591 Phone: 366-7898
No restrictions	Grace Church Community Center	33 Church St. White Plains, NY 10601 Phone: 949-3098
White Plains	Thomas H. Slater Center (SP)	2 Fisher Court White Plains, NY 10601 Phone: 948-6211
White Plains	White Plains CAP	70 Ferris Avenue White Plains, NY 10603 Phone: 428-7030
Yonkers	Nepperhan Community Center (SP)	342 Warburton Ave. Yonkers, NY 10701 Phone: 965 0203
Yonkers	Yonkers CAP* (SP)	164 Ashburton Ave. Yonkers, NY 10701 Phone: 423 5905
Yorktown	Yorktown Community and Cultural Center	1974 Commerce St. Yorktown Hts., NY 10598 Phone: 962 5758

## Nearby-County General Service-Organizations <sup>5</sup>

### **The Fortune Society**

39 West 19th Street,  
New York, NY 10011.

**Telephone:** (212) 206-7070, (212) 691-7554.

<http://www.fortunesociety.org/>

An ex-offender self-help organization with a national membership. The Society offers counseling, referrals to vocational training, job placement, tutoring in preparation for the High School Equivalency Diploma (GED),

<sup>5</sup> "Connections," A guide for ex-inmates to information sources in New York City, by Correctional Library Services, The New York Public Library, New York City.

Basic Adult Literacy, ESL (English as a Second Language), and substance abuse treatment. It also offers a wide variety of Alternatives to Incarceration (ATI) services for jail bound defendants. Fortune provides discharge planning, case management and support groups for persons with AIDS or who are HIV positive. No legal services offered. Walk in, and/or call. Spanish also spoken. Provides Reasonable Assurance in job placement assistance

**The Osborne Association**

<p><b>Administrative Office</b> 36-31 38th Street Long Island City, NY 11101 (718) 707-2600</p>	<p><b>Queens Site</b> 36-31 38th Street Long Island City, NY 11101 (718) 707-2600 <b>Fresh Start</b> <b>South Forty Employment and Training Services</b></p>
<p><b>Bronx Site</b> 809 Westchester Avenue Bronx, NY 10455 (718) 842-0500 <b>AIDS in Prison Program</b> <b>Education and Outreach Services</b> <b>El Rio</b> <b>Risk Reduction Services</b> <b>Treatment Intervention Program</b></p>	<p><b>Brooklyn Site</b> 175 Remsen Street, 8th Floor Brooklyn, NY 11201 (718) 637-6560 <b>Assigned Counsel Services</b> <b>FamilyWorks</b> <b>Family Resource Center</b> <b>Family Ties</b> <b>Risk Reduction Services</b></p>
<p><b>HOTLINE</b>  <b>Aids In Prison Project</b> <b>A collect hotline for New York State prisoners</b> <b>(718) 378-7022</b></p>	<p><b>HOTLINE</b>  <b>Family Resource Center</b> <b>A toll-free information hotline for New York State prison families</b> <b>(800) 344-3314</b></p>

<http://www.osborneny.org/>

**Description:** The Osborne Association assists ex-offenders, defendants, people on probation or parole, prisoners and their families.

Prison, Reentry and Family Services: Parenting education, counseling, Children's Centers, and other services for incarcerated fathers and their children; Support and toll-free information hotline for NYS prison families;

Services for people whose mental health has been affected by incarceration;

Prevention and Treatment Services: Licensed, intensive outpatient substance abuse treatment; Low-threshold support and treatment for people at risk for or coping with substance use and HIV/AIDS;

Employment and Training Services: Comprehensive vocational services to people with criminal records;

**Project Green Hope:  
Services For Women, Inc.**  
448 East 119th Street,  
New York, NY 10035.  
**Telephone:** (212) 369-5100.

**Description:** A residence for women which offers personal counseling, individual and group therapy, vocational workshops, assistance in vocational placement, substance abuse support groups, parenting information, and family reunification. Ages served, 18 and over. Call Mon-Fri. 9-5. Spanish also spoken.

**Black Veterans for Social Justice, Inc.**  
665 Willoughby St.  
Brooklyn, NY 11206.  
**Telephone:** (718) 852-6004.  
<http://www.bvsj.org/>

**Description:** Assists Veterans and their families in areas such as housing, employment, VA benefits, and upgrading discharges. Makes referrals to shelters. Must have military discharge papers (DD214). Call Mon.-Fri. 9-5. Spanish also spoken. Accessible to people with disabilities.

**Mid-Bronx Community Preservation Coalition, Inc.**  
489 St. Paul's Place,  
Bronx, NY 10456.  
**Telephone:** (718) 590-0655.

**Description:** Services provided include: health counseling and AIDS awareness; GED testing; job placement; and computer training classes. Must be 17-20 years of age and must have birth certificate and social

security card. Call for appointment Mon.-Fri. 11-4. Spanish also spoken; classes are in English.

**Harlem Restoration Project, Inc.**

1980 Adam Clayton Powell Jr. Blvd.

New York, NY 10026.

**Telephone:** (212) 662-8186.

**Description:** Gives preferences to ex-offenders with any openings it may have in its office or its building renovation projects. All levels of people are hired, from laborers to administrators. On occasion, housing is available to ex-offenders and their families. Serves all age groups. Preference is given to Harlem residents.

**Exodus Transitional Community, Inc.**

161 E. 104<sup>th</sup> Street

New York, NY 10029

**Phone:** 917 492-8711

<http://www.etcny.org/history.html>

**Eligibility:** Those in transition from homelessness, foster care, incarceration and drug addiction.

**Fees:** Free

**Description:** The Exodus Transitional Community offers life skills and attitude adjustment training, job search training, housing assistance, computer skills training, counseling, legal advocacy and parole assistance, drug treatment, etc.

**Delancy Street Foundation**

100 Turk Hill Road

Brewster, NY 10509

**Phone:** 845 278-6181

**Eligibility:** A strong motivation to change one's lifestyle, an ability to interact in an active, fast-paced environment, and reasonably good health.

**Fees:** None. Those who are employed elsewhere donate their earnings.

**Description:** New residents are asked to make a two-year commitment. The stay at Delancy Street is disciplined and serious business. Training schools, some of which generate income for the foundation, provide job training in many areas, including moving, the construction trades, auto maintenance, bookkeeping, culinary arts including café, restaurant and catering skills, among others. Also, a strong emphasis is placed on academic education.