

# 17. Consumer & Library Information

Updated 10/30/04

## Consumer Protection

### Westchester Office of Consumer protection:

112 East Post Road, 4<sup>th</sup> Floor,  
White Plains, New York 10601.

**Phone:** (914) 995-2155

Voice Activated Help Line: (914) 995-8710

<http://www.westchestergov.com/consumer/>

**Description:** Mission is to enforce the Westchester County Consumer Protection Code and related laws of New York State. The department resolves consumer complaints, and implements programs and procedures to educate citizens on consumer issues

### NYC Dept. of Consumer Affairs:

<http://www.ci.nyc.ny.us/html/dca/home.html>

## Consumer Information

### NY City Dept. of Consumer Affairs

<http://www.nyc.gov/html/dca/html/publications.html>

Allows you to download free of charge a large number of pamphlets of interest to consumers. Topics include:

- [Auto Rentals](#)
- [Auto Repairs](#)
- [Used Car Purchases](#)
- [Towing Services](#)

- [Guide for Retailers \(in pdf\)](#)
- [Guide for Service Companies \(in pdf\)](#)
  
- [Home Improvement \(in pdf\)](#)
- [Tax Preparation Services](#) [English](#) [Spanish \(in pdf\)](#)
  
- [Advertising](#)
- [Electronics stores](#)
- [Generic drugs](#)
- [On-line scams](#)
- [Shopping by mail or phone \(in pdf\)](#)
- debt collection
- small claims court

## Westchester Bus Service

**Find Bus Schedules** at <http://www.westchestergov.com/transportation/>

**Westchester Bee Line Bus System:** <http://www.beelinebus.com/>

You may contact them by e-mail at: [beeline@westchestergov.com](mailto:beeline@westchestergov.com) or call the Bee-Line System at **Phone:** (914) 813-7777 between 7 a.m. to 7 p.m. weekdays

**Westchester Maps and Driving Directions:** <http://maps.yahoo.com/maps>

## Westchester Libraries<sup>1</sup>

Internet access to any of the on-line resources cited in this booklet can be freely obtained at any of the 38 Westchester libraries listed below, in addition to many other resources and help in finding them.

<sup>1</sup> Maps to Libraries: <http://www.wls.lib.ny.us/lib/>

9 American Legion Dr Ardsley, NY 10502	Astor Street Irvington-on-Hudson, NY 10533	1 Haseco Ave Port Chester, NY 10573
19 Whippoorwill Rd E Armonk, NY 10504	26 Bedford Rd Katonah, NY 10536	271 Westchester Ave Pound Ridge, 10576
Village Bedford, NY 10506	121 Larchmont Ave Larchmont, NY 10538	Purchase Street Purchase, NY 10577
26 Main St Bedford Hills 10507	136 Prospect Ave Mamaroneck 10543	1061 Boston Post Rd Rye, NY 10580
Library Road Briarcliff, NY 10510	185 Kings Ferry Rd Montrose, NY 10548	54 Olmsted Rd Scarsdale, NY 10583
201 Pondfield Rd Bronxville, NY 10708	185 E Main St Mt Kisco, NY 10549	Reis Park Somers, NY `0536
195 S Greeley Ave Chappaqua, NY 10514	350 Bedford Rd Pleasantville, NY 10570	15 Main St South Salem, NY 10590
171 Cleveland Dr Croton On Hudson, NY 10520	8 S 1st Ave Mount Vernon, NY 10550	121 N Broadway Tarrytown, NY 10591
153 Main St Dobbs Ferry NY 10522	One Library Plaza New Rochelle, NY 10801	71 Columbus Ave Tuckahoe, NY 10707
11 Oakridge Pl Eastchester, NY 10709	276 Titicus Rd North Salem, NY 10560	100 Martine Ave White Plains, NY 10601
300 E Main St Elmsford, NY 10523	53 Croton Ave Ossining, NY 10562	7 Main St Yonkers, NY 10701
Bruce Ave. Harrison, NY 10528	4 Nelson Ave Peekskill, NY 10566	1130 E Main St Shrub Oak, NY 10588
Maple Ave. Hastings-on-Hudson, NY 10706	530 Colonial Ave Pelham, NY 10803	